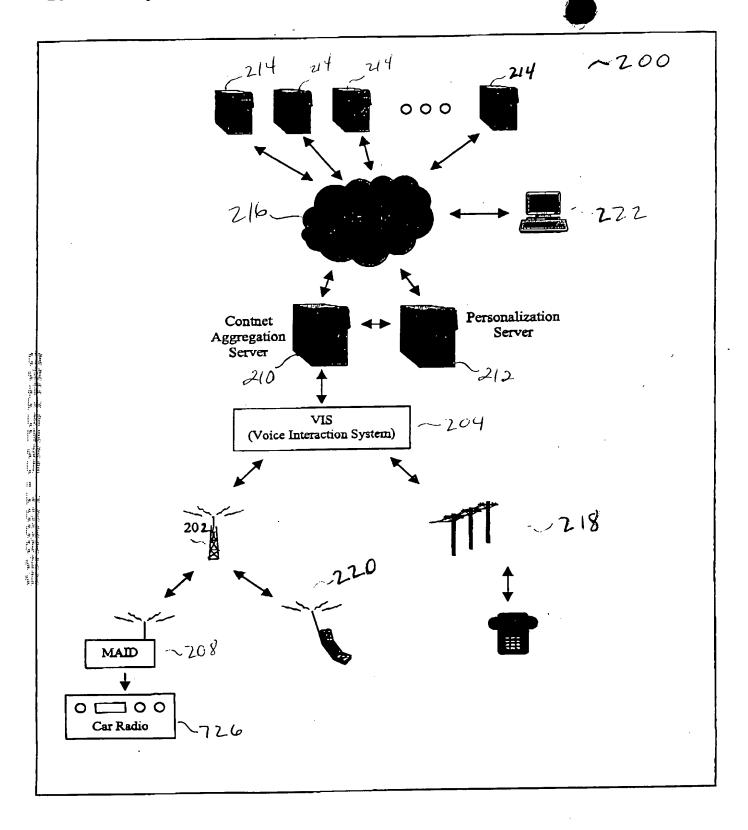
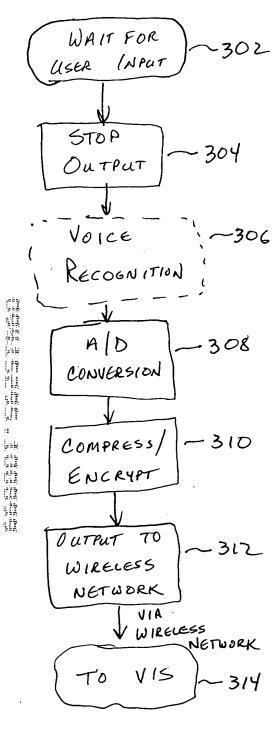
FIG. 1 PRIOR ART





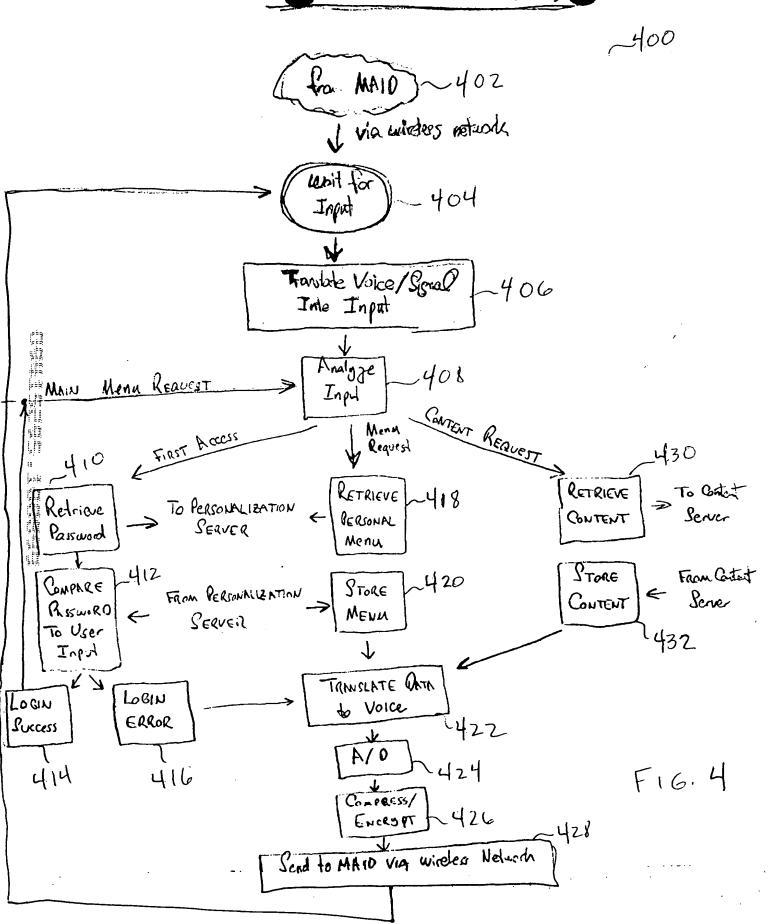
USER INPUT

F16.3a

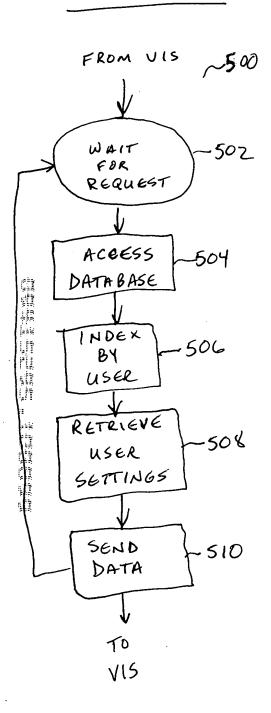


F16.36

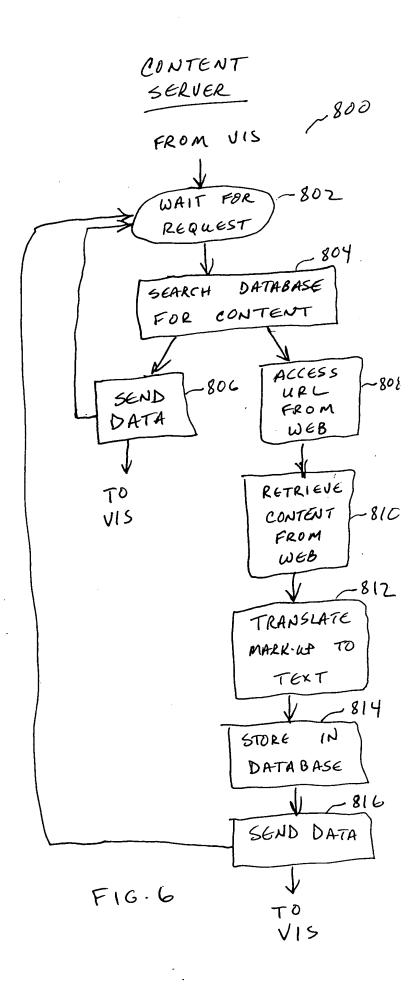
IS (Voice Interction System)

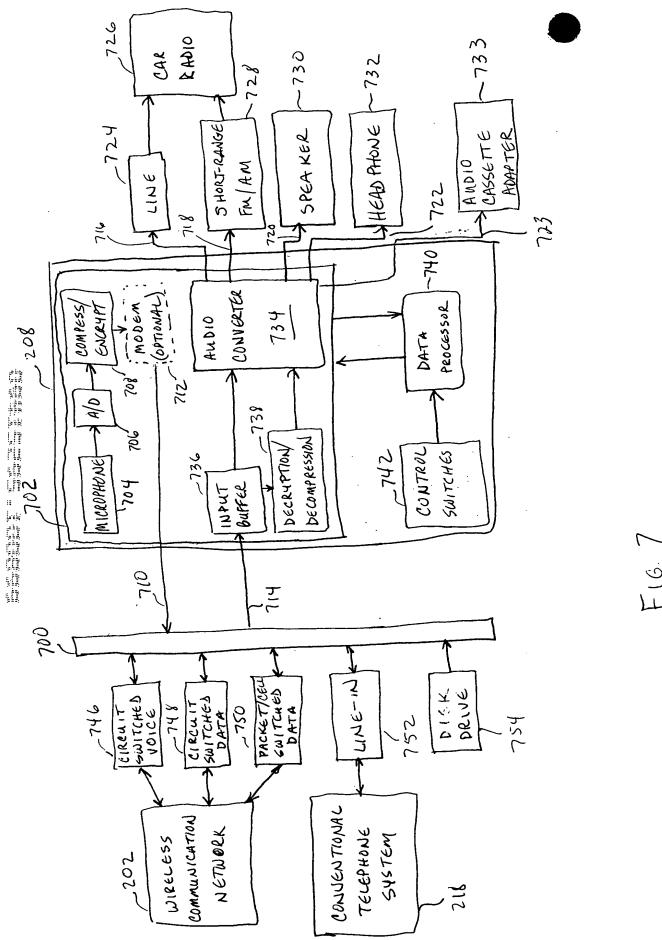


PERSONALIZATION SERVER



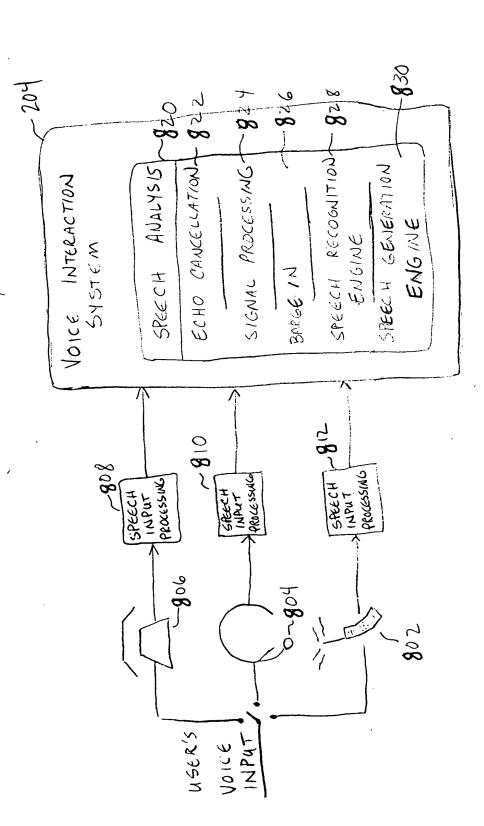
F16.5



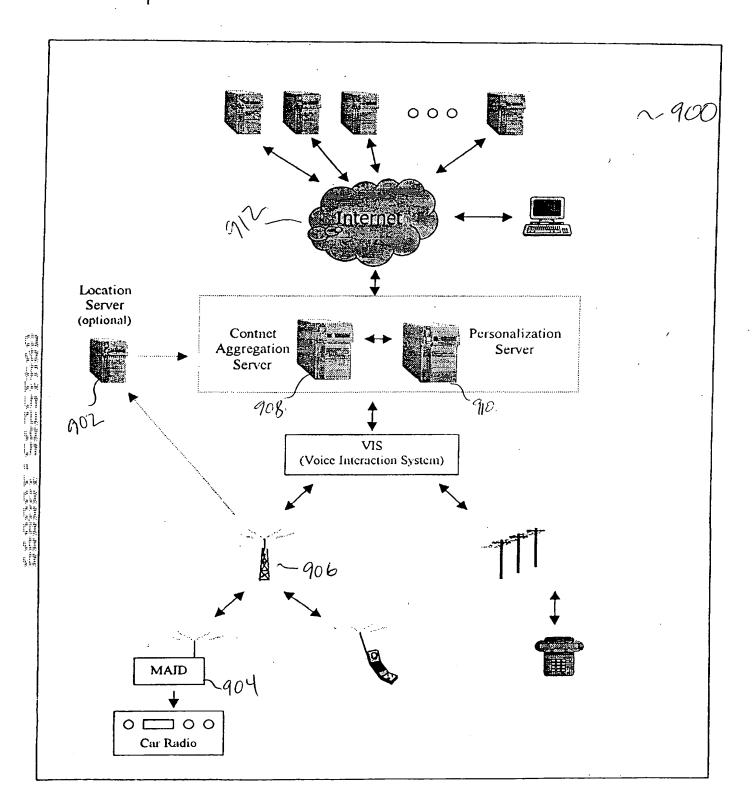


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F16.10